



Thank you so much for your trust in EventTone Wireless. We always appreciate your business.

Enclosed, please find your order.

In your case you will find FedEx return-shipping labels. At the conclusion of your rental, please place all the EventTone Wireless rented equipment back in to the case, affix the label, apply the plastic ties, and give to any FedEx Ground carrier. If you have trouble finding a carrier, please give us a call at 855-396-5450 and we'll make the arrangements to have it picked up for you. It is helpful for us to receive the equipment back as efficiently as possible.

At EventTone Wireless, all of our equipment is fully charged before shipping. However, like other electronic equipment, radios will lose some charge over time, even if unused. We recommend, if you have the time and ability, to set up the chargers and "top off" the radios to assure a complete charge for your needs. Also, all equipment is fully tested to assure they are functioning properly before we ship. However, items can become damaged during shipping. Upon receipt of your order, please review and confirm everything is working properly. If not, please notify us immediately and a replacement will be sent free of charge. If you do not notify us, you may be charged for the damaged items.

If you have any concerns or problems, or if you need amend your order in any way, please give us a call. We're here for you whenever you need us.

Thank you again for your business.

EventTone Wireless